



DO-19MBA409 Seat No. _____

M. B. A. (Sem. IV) Examination

March - 2022

ECT-19MBA-409 : Management of Industrial Relations

Time : **2.30** Hours]

[Total Marks : **70**

1 Define Industrial Relation and explain the characteristics and Approaches of Industrial Relations.

2 Elaborate the preventive measures of Industrial Disputes.

OR

Describe the objective of Standing Order. Act, 1946 and explain the rights of a Certifying Officer.

3 Write a short Note on : (any two)

- (a) Mines Act
- (b) Factories Act, 1948
- (c) Registered Trade Union

4 Discuss the Grievance Handling Procedure in detail.

OR

Write a note on Worker's Participation in Management.

5 Discuss different types of Discipline and Code of conduct in India.

OR

5 Successful Collective Bargaining should be considered as 'Science' rather than 'Arts' Explain.